Table 8.1 Do you generally include a postage paid or pre-stamped return envelope with your direct mailing?

|  | No Answer | Yes | No |
| :--- | :--- | :--- | :--- |
| Entire sample | $0.00 \%$ | $43.24 \%$ | $56.76 \%$ |

Table 8.2 Do you generally include a postage paid or pre-stamped return envelope with your direct mailing? Broken out by Type of Organization

| Type of Organization | Yes | No |
| :--- | :--- | :--- |
| Higher Education | $46.15 \%$ | $53.85 \%$ |
| Other | $36.36 \%$ | $63.64 \%$ |

Table 8.3 Do you generally include a postage paid or pre-stamped return envelope with your direct mailing? Broken out by Total Annual Funds Raised

| Total Annual Funds Raised | Yes | No |
| :--- | :--- | :--- |
| less than \$500 thousand | $15.38 \%$ | $84.62 \%$ |
| $\$ 500$ thousand - \$5 million | $66.67 \%$ | $33.33 \%$ |
| more than \$5 million | $50.00 \%$ | $50.00 \%$ |

Table 8.4 Do you generally include a postage paid or pre-stamped return envelope with your direct mailing? Broken out by Number of FTE Fundraising Staff

| Number of FTE Fundraising <br> Staff | Yes | No |
| :--- | :--- | :--- |
| less than 4 | $23.08 \%$ | $76.92 \%$ |
| $4-10$ | $66.67 \%$ | $33.33 \%$ |
| more than 10 | $41.67 \%$ | $58.33 \%$ |

Table 9.1 What is your average cost per piece (\$) for all costs for the most common type of traditional mailing that your organization does?

|  | Mean | Median | Minimum | Maximum |
| :--- | :--- | :--- | :--- | :--- |
| Entire sample | 0.89 | 0.65 | 0.12 | 2.33 |

Table 9.2 What is your average cost per piece (\$) for all costs for the most common type of traditional mailing that your organization does? Broken out by Type of Organization

| Type of <br> Organization | Mean | Median | Minimum | Maximum |
| :--- | :--- | :--- | :--- | :--- |
| Higher Education | 0.87 | 0.65 | 0.12 | 2.00 |
| Other | 0.95 | 0.48 | 0.25 | 2.33 |

Table 9.3 What is your average cost per piece (\$) for all costs for the most common type of traditional mailing that your organization does? Broken out by Total Annual Funds Raised

| Total Annual <br> Funds Raised | Mean | Median | Minimum | Maximum |
| :--- | :--- | :--- | :--- | :--- |
| less than $\$ 500$ <br> thousand | 0.79 | 0.53 | 0.14 | 2.00 |
| $\$ 500$ thousand - <br> $\$ 5$ million | 0.90 | 0.65 | 0.22 | 2.00 |
| more than $\$ 5$ <br> million | 0.95 | 1.00 | 0.12 | 2.33 |

Table 9.4 What is your average cost per piece (\$) for all costs for the most common type of traditional mailing that your organization does? Broken out by Number of FTE Fundraising Staff

| Number of FTE <br> Fundraising Staff | Mean | Median | Minimum | Maximum |
| :--- | :--- | :--- | :--- | :--- |
| less than 4 | 0.78 | 0.53 | 0.14 | 2.00 |
| $4-10$ | 1.34 | 1.55 | 0.22 | 2.33 |
| more than 10 | 0.68 | 0.62 | 0.12 | 1.50 |

## What has been the trend in costs for your direct mail operation over the past three years? Have costs per piece gone up? Discuss separately graphics, artwork, paper costs, fulfillment costs and other costs that may have impacted your direct mail effort.

1) Cost per piece have stayed relatively the same. We have kept the same superior design as in previous years but have started mailing to a smaller targeted audience.
2) Flat, except for postage.
3) printing costs have been going up
4) Our costs have remained relatively steady.
5) Cost per piece has increased as we have tried various formats and reduced our list sizes to create more targeted mailings.
6) Postage is going up, little information otherwise
7) UP
8) cost per piece have increased - mail house and postage account for greatest increase
9) Costs per piece vary depending on the message/project. No trend up or down
10) Costs have not significantly increased, with the exception of postage. We have tested many types of direct mail pieces and have found little difference in return rates for letters vs. color brochures
11) Cost per piece has gone up, number of pieces has gone down, graphics all done in house so no per piece cost
12) Costs have remained almost flat and this year we are working with our vendors to reduce costs across the board.
13) costs have stayed flat
14) the 2014 membership direct mailing is costing $25 p$ (+vat) for postage per direct mail item; and for 31,355 item printing costs and fulfilment is $£ 3,336$ ( + vat)
15) We have tried where possible to maintain the cost of our DM packs - however the print and postage costs in particular have increased. Creative costs have increased slightly - but do not represent a significant increase.
16) They have stayed about the same. We have an in-house graphic designer and print shop that helps keep our costs low.
17) n/a
18) Costs per piece have gone up due to the switch to lots of four color work.
19) Stayed fairly similar. We've been working with the same suppliers over the past three years and the only increase experienced has been the increase in postage.
20) cost per piece has increased
21) haven't started
22) We send a letter with return envelope. Nothing fancy. Only the slight increase in bulk rates have affected our total costs.
23) Generally costs have increased.
24) Costs have increased
25) See above- no trend as we have only trialled it once.
